

The supply or acceptance of this form is not an admission of liability on the part of Allianz or AM&T.

### General Information

Name of insured \_\_\_\_\_  
Occupation \_\_\_\_\_  
Contact person \_\_\_\_\_  
Telephone no. Home ( ) \_\_\_\_\_ Work ( ) \_\_\_\_\_ Mobile no. \_\_\_\_\_  
Email \_\_\_\_\_  
Postal address \_\_\_\_\_  
State \_\_\_\_\_ Postcode \_\_\_\_\_  
Policy no. \_\_\_\_\_

### Settlement Details

Where applicable AM&T will settle directly in your bank account once the liability for this claim is agreed.

Please provide your banking details

Bank \_\_\_\_\_  
BSB \_\_\_\_\_  
Account name \_\_\_\_\_  
Account no. \_\_\_\_\_

If you require settlement by cheque please tick here

### Incident Description

How did loss or damage to your goods occur? (please provide full details)

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Transit origin address \_\_\_\_\_  
State \_\_\_\_\_ Postcode \_\_\_\_\_

Shipment date \_\_\_\_ / \_\_\_\_ / \_\_\_\_

Transit destination address \_\_\_\_\_  
State \_\_\_\_\_ Postcode \_\_\_\_\_

Delivery date \_\_\_\_ / \_\_\_\_ / \_\_\_\_

When did you discover the loss? \_\_\_\_\_

Date of loss/damage (where known) \_\_\_\_ / \_\_\_\_ / \_\_\_\_ Time of loss/damage (where known) \_\_\_\_\_ AM / PM

In your opinion, who was responsible for the loss? \_\_\_\_\_

Please provide details of responsible party

Name \_\_\_\_\_  
Address \_\_\_\_\_  
State \_\_\_\_\_ Postcode \_\_\_\_\_

Have you made any demands against your removalist or any other third party?  Yes  No

If Yes, please provide details are required including copies of any correspondence

If goods were damaged or lost whilst in storage, **please advise**

Name of storage premises \_\_\_\_\_

Address of storage premises \_\_\_\_\_

\_\_\_\_\_ State \_\_\_\_\_ Postcode \_\_\_\_\_

How long were your goods stored at this location? From \_\_\_\_ / \_\_\_\_ / \_\_\_\_ To \_\_\_\_ / \_\_\_\_ / \_\_\_\_

Where can the damaged goods be inspected? \_\_\_\_\_

Description of property lost/damaged/stolen (include names of owners of items if not owned by You) **(if insufficient space attach list)**

Items	Year Purchased	Type of Damage	Replacement or Repair Cost <sup>†</sup>	Amount Claimed
			\$	\$
			\$	\$
			\$	\$
			\$	\$
			\$	\$
			\$	\$

<sup>†</sup> Please forward repair/replacement quotes for each item claimed.

## Privacy Notice

The personal and sensitive information collected in this form and other information you or third parties provide in connection with this claim will be used to process this claim, compile and analyse data, and resolve claim disputes. If you do not provide this information to us we may not be able to process this claim.

We may have to disclose your personal and other information to third parties who assist us in assessing and processing this claim, including other insurers, health service providers, investigators, our specialist advisors, our service providers or as required by law.

You have the right to seek access to your personal information and to correct it at any time. For information about how you may access and request correction of personal information we hold about you, or complain about a breach of the Australian Privacy Principles, please see our privacy policy available at [www.allianz.com.au](http://www.allianz.com.au) or contact us on 1300 360 529 EST 9am-5pm, Monday to Friday.

## Declaration

I/We certify that the information given in this form is truthful, accurate and complete. No information likely to affect this claim has been withheld.

I/We understand that this claim may be refused if information is untrue, inaccurate or concealed.

I/We acknowledge that I/we have read and understand the Privacy Notice above and consent to the collection, storage, use and disclose of personal and sensitive information of all persons affected by this claim with their approval.

Signature of Insured \_\_\_\_\_ Date \_\_\_\_ / \_\_\_\_ / \_\_\_\_