

Alteration
Notice

March
2021

AM&T Home Contents and Personal Property in Transit Insurance

New Wording POL167BA/AM&T 02/21

This document provides a brief description of how the cover under our Home Contents and Personal Property in Transit Insurance policy wording POL167BA/AM&T 02/21 has changed from the previous version POL167BA/AM&T 07/20.

We have categorised changes as:

- Cover reduction from prior version
- Cover improvement from prior version
- No/limited impact on cover

This summary does not form part of your policy. To ensure you understand the new cover and the impact of the changes, please read your Schedule, Policy Document and any other document that we tell you forms part of your policy.

If you need another copy of these documents, or any further assistance, please contact your intermediary.

General

- The policy has been reviewed and updated in the light of changes to Unfair Contract Terms legislation which takes effect on 5th April 2021:
 - To ensure we are meeting our regulatory / legislative obligations
 - To increase transparency and clarity of insurance contract terms
 - To provide a better customer experience by addressing common friction points and areas of misunderstanding.
- A change to Allianz registered business address - outdated reference removed.
- AM&T address removed.
- Minor changes to the statutory notice paragraphs for General Insurance Code of Practice (reference to Code Governance Committee), Privacy and our dispute resolution process.

Words with Special Meaning

Some definitions have had minor changes/updates which do not change the cover from the previous version:

- Policy
- We, Us, Our (removal of address only)

General Conditions

- Removal of the cancellation fee.
- Improved clarity over when and how we must provide Policy documentation and when and how we may vary it.
- Clarity over our rights in the event that you do not comply with policy terms and conditions, including circumstances in which you need to notify us.
- When you need to pay an excess.
- Contacting us before you incur expenses to ensure you are covered.
- Minor changes to your obligations in the event of a claim (timeliness of reporting circumstances to us/police) and our evidentiary requirements to support your claim.

Exclusions

- Certain exclusions have been amended to clarify that the circumstances in the exclusion must have caused or contributed to the loss for that exclusion to apply.